

Mr Gerard Hayes
Secretary
Health Services Union
Level 2, 109 Pitt Street
SYDNEY NSW 2000

Delivered by via email: secretary@hsu.asn.au

Re: Commencement of new line drop down roster – Central Ward Orderly Service

Dear Mr Hayes

I am writing to provide an update regarding the commencement of a new line drop-down roster for the Central Ward Orderly Department at Liverpool Hospital within South Western Sydney Local Health District. This roster will commence on 2 February 2026 and may impact your members.

As outlined in my previous correspondence dated 6 November 2025, the Facility is implementing changes to the current ward orderly rostering system in response to staff feedback and the ongoing hospital redevelopment.

Consultation with Central Ward Orderly staff and representatives, including Mr Nicholas Haughain (Organiser Public Health Metro – South Western Sydney) and Mr Shaibu Balan (HSU Delegate), has included the following:

- 17 October 2025 – Version 1 of the draft proposed roster provided to Central Ward Orderly staff and Mr Nicholas Haughain.
- 4, 6 and 7 November 2025 – Staff consultation meetings held, with attendance by Mr Nicholas Haughain and Mr Shaibu Balan on 6 November 2025.
- QR code and written surveys provided to staff for roster feedback until 21 November 2025.
- 19 December 2025 – Version 2 of the draft roster, incorporating staff feedback, provided to staff along with a Frequently Asked Question (FAQ) document. This roster version was also shared with Mr Nicholas Haughain.
- Version 2 remained open for staff comments until 28 December 2025 via QR code and written surveys.
- No additional feedback was received from Mr Nicholas Haughain or Mr Shaibu Balan.

All feedback received has been considered, and the Version 2 roster will be implemented with adherence to the 10-hour break requirement introduced into the Award from 2 February 2026, while maintaining a high-quality service. To accommodate this, a new shift will commence from 1700 to 0200 hours.

If you would like to discuss this matter further or require additional information, please do not hesitate to contact me at Pamela.Keech@health.nsw.gov.au.

Sincerely,

A handwritten signature in black ink that reads "P. Keech". The signature is written in a cursive style with a large, looped initial "P".

Pamela Keech
Corporate Services Operations Manager
Liverpool Hospital
Date: 30 December 2025