



Mr Gerald Hayes
Secretary Health Services Union
Locked Bag 3 Australia Square
Sydney NSW 2007
Email: secretary@hsu.asn.au
Attention: *Kym Morgan, Organiser*, Kym.Morgan@hsu.asn.au

Re: Proposed changes to on-call arrangements

Dear Mr Hayes,

I am writing to formally notify the Health Services Union (HSU) of the proposed adjustment to the Clinical Research Centre (CRC), The Children's Hospital, Westmead (CHW). This adjustment involves the implementation of an on call roster to manage temperature excursions for critical clinical trial sample storage requirement that is managed on temperature monitoring systems.

The CHW CRC currently manages several critical pieces of equipment that require continuous temperature monitoring for investigational products and biological samples. The temperature monitoring system generates alerts via text message when conditions fall outside validated ranges in real time. An on-call roster requires alerts to be acted upon, mitigating the risk of product loss, protocol deviations, and potential impact on participant safety.

There are no changes to FTE, classification, or job security are proposed; this adjustment relates solely to on call responsibilities.

Should you wish to discuss any aspect of this correspondence, please do not hesitate to contact me at Mel.Grand@health.nsw.gov.au

Yours sincerely

A handwritten signature in black ink that reads "Mel Grand".

Mel Grand
Clinical Trials Operations and Business Manager
E: Mel.Grand@health.nsw.gov.au

Date: 4 February 2026