

Mr Gerard Hayes
General Secretary
Health Service Union NSW/ACT/QLD

HS26/207
30 April 2026

secretary@hsu.asn.au

Notification of Reasonable Travel Proposal – Patient Billing Staff

Dear Mr Hayes

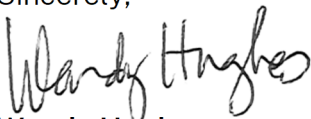
Following consultation between HealthShare NSW (HSNSW) and the Health Services Union NSW (HSU), please see attached proposal which outlines reasonable travel parameters for Patient Billing staff as per the Patient Billing Standardisation Program.

To further support this proposal, the below clarifications were previously provided via email correspondence:

- Staff are engaged in hybrid working arrangements, comprising Local Health District (LHD) office attendance, working from home where practicable, and attendance at an HSNSW office. Unless exceptional circumstances apply, attendance at an HSNSW office is limited to one day per week.
- HSNSW office attendance applies to metro sites and Hunter New England LHD. All other rural sites will continue to work from their LHD office or from home, where feasible.

HSNSW values its ongoing engagement with the HSU and its members. To assist with progressing this matter in a timely manner, we would welcome your response to the proposal by COB 14 May 2026.

Sincerely,



Wendy Hughes
Chief Executive

Encl.

1. Reasonable Travel Proposal
2. HSNSW Flexible Workplace Policy