

Gerard Hayes
Secretary of the HSU NSW
Level 2, 109 Pitt Street Sydney, NSW 2000

22 May 2026
HS26/527

By email: secretary@hsu.asn.au

Customers will be serviced by new laundries to increase capacity over the winter period – no impact to staff

Dear Mr Hayes,

I am writing to let you know HealthShare NSW (HSNSW) Linen Services is implementing a range of strategies to prepare for the anticipated increase in winter ordering from our customers. From our data we know that orders for high-use items such as blankets, sheets and pillowcases will increase significantly across the state to support patient care.

To help manage this demand and improve overall capacity, select customers will be transitioned from their current laundry to an alternative HSNSW laundry. This change will not impact staffing levels; rather, it is intended to optimise capacity across our laundries and ensure we can effectively respond to the expected rise in winter ordering.

At the end of May 2026, we will transition:

- Nepean hospital from Parramatta Linen Services (PLS) to Orange Linen Services (OLS),
- Bowral and Camden hospitals from OLS to Wagga Wagga Linen Services (WLS),
- Balmain, Blue Mountains Anzac Memorial, Canterbury, Fairfield, Lemongrove Campus, Springwood District and Sydney Eye Hospitals from OLS hospitals to PLS, and,
- Port Macquarie hospital from Newcastle Linen Services (NLS) to Tamworth Linen Services (TLS).

We expect these changes will decrease double handling, better utilisation of routes for our drivers, and by creating capacity there is less reliance on external laundries.

The winter period is always a busy time for our laundries, and we look forward to supporting our staff through this period.

If you have any questions about this change, please reach out to Dunko Grubisic, A/Operations Statewide Manager, Linen Services Dunko.Grubisic@health.nsw.gov.au

Sincerely,



Natalia Lee
Director, Linen Services