



24 June 2026

Gerard Hayes
The Secretary
Health Services Union
Locked Bag 3
Australia Square, NSW 1215

By email: gerard.hayes@hsu.asn.au

Cc: melissa.kelly@hsu.asn.au

Dear Gerard

Re: Proposed Changes – Transition from Kronos to UKG Pro (Scheduling and Payroll Program), St Vincent's Hospital Sydney.

I write to advise that St Vincent's Hospital Sydney (**SVHS**) has taken steps to transition from Kronos to UKG Pro, significantly improving scheduling, and payroll making it a better user experience.

As per clause 28 of the *Named NSW (Non-Declared) AHO Health Employees Agreement 2019 (Agreement)* where an employer has made a definite decision to introduce major changes in production, program, organisation, structure or technology that are likely to have significant effects on employees, the employer must notify the employees who may be affected by the proposed changes and their representatives, if any.

Benefits of Change

The proposed changes will allow staff to download the app on their mobile phone or log in from a computer and access:

- Their schedules in real time from anywhere - any changes their manager makes after the roster is posted will be 'live' and staff will receive a notification.
- Be able to swap shifts (with your manager's approval).
- Casual and part-time staff can see and pick up available shifts.
- Staff will be able to view their timecards, with the option to also approve them at the end of the pay period and enter any comments for their manager to review.
- Use a new feature called '*Time Off*' to apply for leave with just a few taps.

Commencement of Change

Per the notification attached, you will see that there is a one-month consultation period, commencing Wednesday 24 June, until Wednesday 22 July 2026 for staff to request detailed information, provide feedback and raise any queries to ensure their understanding of the changes and how they may be affected.

Due to the one-off change to the pay cycle, between Monday 7 to Sunday 13 September, we have instigated the opportunity for employees to access a \$1,000 Payroll Loan Payment, if they have any concerns regarding their ability to meeting individual financial commitments, which for the majority of SVHS employees will be recovered within the following two pay periods, at an amount of \$500 per pay.

For St Vincent's Correctional Health Service employees at the Parklea facility, the Payroll Loan Payment will be recovered within a single pay, period ending 27 September, owing to the upcoming transition from SVHS to Justice Health and Forensic Medicine Health Network.

Should you have any questions or feedback regarding the proposed change, please contact SVHNSconsultationUKG@svha.org.au

We appreciate your confidentiality as we work through this change with our employees and will keep you up to date with any further changes that may be required over the rollout period.

Yours sincerely



Rio Pun
Head of People Partnering
St Vincent's Health Network Sydney
Date: Wednesday 24 June 2026

Attached
Appendix 1: St Vincent's email to employees - Ceo Launch of Project