

10 February, 2026

Paul Jones
Health Services Union
Paul.Jones@hsu.asn.au

Dear Paul,

Important update: Securing the future of McLean Care

I am writing to inform you of an important decision announced by the McLean Care Board today regarding the future of our organisation.

The Board has decided to commence a process to transfer McLean Care's residential care, home care, independent living units and iAge Health, to a new provider.

This decision has been made to secure the future of our services. Like many aged care providers in the sector, McLean Care has faced significant pressures, including complex regulatory changes, labour shortages, and rising costs.

In the process announced today our intention is to identify prospective new providers who are experienced and have the financial strength to continue operating our facilities well into the future.

The process of identifying new providers will commence shortly. We wanted to assure you on the following points:

- **Employment:** Decisions regarding future employment will ultimately be a matter for the new provider. However, we are advocating for the retention of our workforce, recognising that a new provider will need skilled and trained staff to provide care.
- **Timeline:** It is too early to know how long the process will take, but we hope to have identified suitable new providers in the next few months.
- **Consultation:** You will be contacted directly with details of upcoming consultation sessions, where we will invite you to participate alongside our employees.

We also announced today that Sue Thomson is stepping down as CEO for health reasons. The Board has appointed Jill Davidson, a highly experienced aged care leader, as Interim CEO to guide McLean Care through this transition.

We will be keeping you and your members informed as the process unfolds. If you have any questions in the meantime, please contact Natasha Charles, Director of People & Culture via natasha.charles@mcleancare.org.au

Thanks for your continued support of McLean Care and our team.

Warm regards,



Manuel Meszaros

Chair, Board of Directors

