

The Children's Hospital at Westmead (CHW) Corporate Services Redevelopment Workforce Information Sheet

With the opening of the Wattle Building at CHW in May 2026, an uplift in Corporate Services staff is required to support service delivery and manage the assets of the Wattle Building. This report outlines the changes required to support the Corporate Services team at CHW. The redevelopment will result in a 33% increase in the floor plate of the hospital, and an uplift of Corporate Service positions will be vital to ensure the new building can be commissioned safely. The new 14-storey Wattle Building, at the Children's Hospital at Westmead, is designed to bring state of the art paediatric services to the campus. The redevelopment will result a 33% increase in the total square meterage of the hospital to 108,200 m². The uplift in the Corporate Services workforce is vital to ensure the continued safety, compliance, and operational efficiency of the Corporate team in the new facility.

The proposed changes are intended to better align with the additional FTE required to operationalise the Wattle Building due to the building's size, layout, and operational requirements. The Corporate teams will continue to operate the Banksia (or brownfield) building while operating in the new Wattle Building. The redevelopment will result in significant changes for Corporate Services including the operation of an additional loading dock, new plant rooms, additional gardens and outdoor areas and a new security control room.

The workforce uplift has been calculated to address not only the enhanced footprint of the hospital, but also the increase in single patient rooms, in both inpatient and ambulatory spaces, the demands of running dual loading docks, and the requirements of managing a new building with state-of-the-art assets. Corporate teams were consulted regarding staffing needs for the new building. The total corporate uplift proposed for CHW is 69.17 FTE.

In addition, because of the two significant redevelopments across the Network, three additional Network positions have been created to manage the enhanced corporate functions. These roles include:

- SCHN Leasing & Property Manager HSM3
- SCHN Fleet Manager HSM1
- SCHN Engineering & Sustainability Manager HSM2

Security

The uplift for the Security Team is based on the increase from three - four officers per shift, to five - seven officers per shift. This allows for an officer to be always based in the new control room with two teams of two to conduct patrols throughout the hospital as a minimum. In addition to extra security staff, the team will have full time administrative support and a designated Security Risk & Audit Coordinator.

Position	Title	Current FTE	New FTE	Change
HSM1	CHW Security & Risk Coordinator	New position	1.08	1.08
A05	CHW Security Administrative Officer	New position	1.08	1.08
Security Officer	Security Officer	17.0	30.26	13.26

Stores & Logistics

The Stores & Logistics Team will be required to manage two live loading docks with the opening of the Wattle Building. To address the increase in responsibility across the team, all current positions were reviewed and regraded. Additional team leader positions have been created to support the added complexity of the service. The CHW has also taken the opportunity to implement DeliverEase as part of the redevelopment.

Position	Title	Old grade	New grade	Current FTE	New FTE	Change
GAS2	Store person	GAS1	GAS2	8.0	12.6	4.6
GAS4	Team Leader Stores	GAS3	GAS4	1.0	3.0	2.0
GAS6	Stores Supervisor	GAS6	GAS9	1.0	1.0	No change

Engineering & Maintenance

The Engineering & Maintenance Team has faced significant challenges attracting suitable candidates, particularly trade staff, during recruitment over recent years. An external review has commenced, and members of the team have been engaged with the reviewers. The Network is expecting the reviewer's final report in coming days and will be contacting the relevant unions for further consultation in due course.

Position	Title	Current FTE	New FTE	Change	Status
HSM1	CHW Maintenance Supervisor	0.0	1.0	1.0	Recruited
Assist Eng	Assistant Engineer - Mechanical	0.0			On hold pending review
Assist Eng	Assistant Engineer - Electrical	0.0	1.0	1.0	On hold pending review
Assist Eng	Assistant Engineer - Hydraulic	0.0	1.0	1.0	On hold pending review
	Carpenter	0.0	1.0	1.0	Recruited
	Electrician	2.0	4.0	2.0	Under recruitment
	Gardener	2.0	4.0	2.0	On hold pending review
HAG3	Handyman	5.0	8.0	3.0	Under recruitment
	Plumber	1.0	2.0	1.0	On hold pending review

Environmental Services

The workforce profile for Environmental Services was developed using a bottom-up approach to ensure accuracy and alignment with the new facility. Floor plans were reviewed in detail to create a room-by-room cleaning schedule across the hospital that provided a clear understanding of the resources required. The exercise was further overlaid with the hospital move plan, enabling the identification of services relocating as well as vacated areas, allowing resources to be reallocated appropriately. This method ensured that the workforce profile was evidence-based, responsive to operational needs, and capable of supporting the hospital during and after transition.

In addition to increased cleaner/porter positions, an extra supervisor position has been created as well as the introduction of two new training/auditing positions.

Position	Title	Current FTE	New FTE	Change
GAS5	Cleaning Services Supervisor	4.0	5.0	1.0
GAS4	Cleaning/Training Auditor	0.0	2.0	2.0
HAG2	Cleaner/ Porter	81.0	107.52	26.52

Linen Services

Staffing for linen services has been based on a lift and shift model, with additional positions for new ambulatory and inpatient units.

Position	Title	Current FTE	New FTE	Change
HAG2	Linen Handler	9.0	11.15	2.15
AO5	Admin Officer Parent Hostel	0.0	1.08	1.08

Corporate Services

To support the addition of the Wattle Building, and the subsequent additional assets accompanying the new building, a Facility Manager position has been introduced to support Corporate Services.

Position	Title	Current FTE	New FTE	Change
HSM4	CHW Facility Manager	0.0	1.0	1.0

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